

Agent Alert

MedicareBlueSM Solutions



June 11, 2019

Independence Day holiday call center hours

The Independence Day holiday hours of operation for the MedicareBlue Rx pre- and post-enrollment call centers are listed below. The call center will maintain normal business hours for all other days.

MedicareBlue Rx agent service lines: Pre-enrollment: 1-866-464-3919 Post-enrollment: 1-866-849-2498	
Thursday, July 4	
Agent pre-enrollment	Closed
Agent post-enrollment	Closed

MedicareBlue Rx customer service & Medicare solutions specialists: Pre-enrollment: 1-866-434-2037 Individual post-enrollment: 1-888-832-0075 Group post-enrollment: 1-877-838-3827	
Thursday, July 4	
Member pre-enrollment	Closed
Individual/group post-enrollment	IVR*

* IVR (Interactive Voice Recorder): All calls will be returned by the end of the following business day.

MedicareBlue Rx coverage is separately issued by one of the following plans: Wellmark Blue Cross and Blue Shield of Iowa,* Blue Cross and Blue Shield of Minnesota,* Blue Cross and Blue Shield of Montana,* Blue Cross and Blue Shield of Nebraska,* Blue Cross Blue Shield of North Dakota,* Wellmark Blue Cross and Blue Shield of South Dakota* and Blue Cross Blue Shield of Wyoming.*
*Independent licensees of the Blue Cross and Blue Shield Association

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