

Agent Alert

MedicareBlueSM Solutions



August 27, 2018

Labor Day holiday call center hours

The call centers will be closed for the Labor Day holiday. The call centers will maintain normal business hours for all other days of the holiday week and weekend.

MedicareBlue Rx Agent service lines	
MedicareBlue Rx pre-enrollment: 1-866-464-3919	
MedicareBlue Rx post-enrollment: 1-866-849-2498	
Monday, September 3	
Agent pre-enrollment	Closed
Agent post-enrollment	Closed

MedicareBlue Rx Customer Service & Medicare solutions specialists	
MedicareBlue Rx pre-enrollment: 1-866-434-2037	
MedicareBlue Rx post-enrollment: 1-888-832-0075	
Group MedicareBlue Rx post enrollment: 1-877-838-3827	
Monday, September 3	
Agent pre-enrollment	IVR*
Individual/group post-enrollment	IVR*

* IVR (Interactive Voice Recorder): All calls will be returned by the end of the following business day.

MedicareBlue Rx coverage is separately issued by one of the following plans: Wellmark Blue Cross and Blue Shield of Iowa,* Blue Cross and Blue Shield of Minnesota,* Blue Cross and Blue Shield of Montana,* Blue Cross and Blue Shield of Nebraska,* Blue Cross Blue Shield of North Dakota,* Wellmark Blue Cross and Blue Shield of South Dakota* and Blue Cross Blue Shield of Wyoming.*

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*Independent licensees of the Blue Cross and Blue Shield Association