

Agent Alert

MedicareBlue™ Solutions



September 16, 2019

2020 Annual Notice of Changes mailing

Annual Notice of Changes (ANOC) documents began mailing around September 13 and will continue to mail through the end of the month. Individual members must receive the ANOC by September 30. The distribution of the ANOC is the responsibility of MedicareBlue Rx and agents should not distribute it to members.

The mailing includes:

- **ANOC:** Describes premium and plan changes that take effect January 1
- **Evidence of Coverage, formulary and pharmacy directory insert:** Explains how members can access or request printed copies of the EOC, formulary and pharmacy directory
- **Low-income subsidy (LIS) rider:** Explains what members who qualify to receive a low-income subsidy need to do

Members can access the ANOC and EOC online beginning October 1 at **YourMedicareSolutions.com/Documents**.

Questions or have an enrollment? Call a broker help desk.

If you have questions, want to enroll an applicant by telephone or help a member make a change, please contact the appropriate agent/broker help line:

- MedicareBlue Rx pre-enrollment toll free at **1-866-464-3919**
- MedicareBlue Rx post-enrollment toll free at **1-866-849-2498**

MedicareBlue Rx coverage is separately issued by one of the following plans: Wellmark Blue Cross and Blue Shield of Iowa,* Blue Cross and Blue Shield of Minnesota,* Blue Cross and Blue Shield of Montana,* Blue Cross and Blue Shield of Nebraska,* Blue Cross Blue Shield of North Dakota,* Wellmark Blue Cross and Blue Shield of South Dakota* and Blue Cross Blue Shield of Wyoming.*

*Independent licensees of the Blue Cross and Blue Shield Association

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