

# Agent Alert

MedicareBlue™ Solutions



**September 21, 2018**

## **Individual MedicareBlue Rx formulary printing error**

Individual MedicareBlue Rx members may have received a formulary in their 2019 ANOC mailing with pages missing from the center of the booklet. Pages 41 through 44 of the formulary are missing the listing of drugs from the following categories: Contraceptives, endometriosis, enzyme replacements, estrogens, glucocorticoids, glucose elevating agents, miscellaneous, phosphate binder agents, progestins and thyroid agents.

A letter will be sent to all individual members notifying them of this error. They can access the correct 2019 formulary online at **YourMedicareSolutions.com/Documents** or call the number on the back of their member ID card to request a printed copy.

The 2019 ANOCs began mailing on September 12 and will continue through the end of this month.

### **Questions or have an enrollment? Call a Broker Help Desk**

If you have questions, want to enroll an applicant by telephone or help a member make a change, please contact the appropriate agent/broker help line:

- MedicareBlue Rx pre-enrollment toll free at **1-866-464-3919**
- MedicareBlue Rx post-enrollment toll free at **1-866-849-2498**

MedicareBlue Rx coverage is separately issued by one of the following plans: Wellmark Blue Cross and Blue Shield of Iowa,\* Blue Cross and Blue Shield of Minnesota,\* Blue Cross and Blue Shield of Montana,\* Blue Cross and Blue Shield of Nebraska,\* Blue Cross Blue Shield of North Dakota,\* Wellmark Blue Cross and Blue Shield of South Dakota\* and Blue Cross Blue Shield of Wyoming.\*

\*Independent licensees of the Blue Cross and Blue Shield Association

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