
Medicare & MedicareBlue Important Phone Numbers and Addresses

Agent/Broker Service Lines & Addresses	
Pre-Enrollment	
MedicareBlue PPO and MedicareBlue Rx pre-enrollment	1-866-464-3919
MedicareBlue PPO	
MedicareBlue PPO agent post-enrollment	1-877-219-5455
MedicareBlue PPO application fax number	570-969-5502
MedicareBlue PPO overnight address	TMG Health, Inc. 25 Lakeview Drive Jessup, PA 18434
MedicareBlue Rx	
MedicareBlue Rx agent post-enrollment	1-866-849-2498
MedicareBlue Rx enrollment, disenrollment and change forms fax number	855-874-4702
MedicareBlue Rx general correspondence fax number	855-874-4705
MedicareBlue Rx overnight address	TMG Health, Inc. 25 Lakeview Drive Jessup, PA 18434
Individual Pre-enrollment	
MedicareBlue PPO Customer Service	1-866-434-2038
MedicareBlue Rx Customer Service	1-866-434-2037
TTY (used for both plans)	711
Customer service address (used for both plans)	<plan name> Customer Service P.O. Box 155845 Fort Worth, TX 76155-0845
Hours of operation	8 a.m. to 8 p.m., daily, Central & Mountain
Pre-enrollment website	www.YourMedicareSolutions.com

Individual Post-enrollment	
Premium Payments	
MedicareBlue Rx and PPO premium payment address	PO Box 64002 St. Paul, MN 55164-0002
MedicareBlue PPO	
MedicareBlue PPO Customer Service	1-888-457-3009
MedicareBlue PPO Customer Service TTY	711
MedicareBlue PPO Customer Service Address	Medicare Blue PPO P.O. Box 4139 Scranton, PA 18505
MedicareBlue PPO Customer Service fax number	570-969-5502
Hours of operation	8 a.m. to 8 p.m., daily, Central & Mountain
MedicareBlue Rx	
MedicareBlue Rx Customer Service	1-888-832-0075
MedicareBlue Rx Customer Service TTY	711
MedicareBlue Rx Customer Service address	P.O. Box 3178 Scranton, PA 18505
MedicareBlue Rx Customer Service fax number	570-969-5500
Hours of operation	8 a.m. to 8 p.m., daily, Central & Mountain

Medicare	
Main number	1-800-MEDICARE (1-800-633-4227)
TTY	1-877-486-2048
Website	www.medicare.gov
Hours of operation	24 hours a day, seven days a week
Social Security	
Main number	1-800-772-1213
TTY	1-800-325-0778
Website	www.ssa.gov or www.socialsecurity.gov
Hours of operation	7 a.m. to 7 p.m. Monday through Friday