



BlueCross BlueShield
Nebraska

BlueCares VIP Service

Putting **personal care** into health care.

What **BlueCares VIP** can do for you:



Provide expert guidance – Get the most from your benefits with a team that knows your plan and health history.



Coordinate care – Your health advocate can help you find the most appropriate type of in-network doctor for your medical needs, so you pay the lowest out-of-pocket costs.



Answer your questions – Need an ID card? Curious about a cost or claim? Need to know where to go for care? Your health advocate can answer your questions.



Solve and simplify – Health care can be complex. Your health advocate helps with the hard part so you don't have to.





P.O. Box 3248 | Omaha, NE 68180-0001

PRESORTED
STANDARD
U.S. POSTAGE
PAID
OMAHA, NE
No. 222

BlueCares VIP Service

Your own health advocate

Dedicated service from a real person

When you need them

Available to text or chat – whatever is easiest for you

For any health or benefit issue

Get new ID cards, understand your statements, find providers, manage medical concerns and more

"I was surprised to talk with a real person, and not a bot. I got my questions answered and found the care I needed."

– Blue Cross and Blue Shield of Nebraska member

It's free and easy to use!

Download the Wellframe app then enter access code **CHMCO** and your member ID to get registered for BlueCares VIP service today.

Learn more, visit NebraskaBlue.com/VIPChildrens

Blue Cross and Blue Shield of Nebraska is an independent licensee of the Blue Cross and Blue Shield Association. Wellframe is an independent company that provides mobile enabled care management services for Blue Cross and Blue Shield of Nebraska. Wellframe is responsible for its services. 42-160-2 (09-06-19)