# Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services CommonSpirit Health

Coverage for: Individual & Family | Plan Type: Standard PPO

Direct Primary Care (DPC) Plan Select: Blue Cross® and Blue Shield® of Nebraska

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="http://home.commonspirit.org/employeecentral/mybenefits">http://home.commonspirit.org/employeecentral/mybenefits</a> or call (855) 475-4747 option 1. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call (855) 475-4747, option 1, to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	Enhanced Network <u>Provider</u> (CIN): <b>\$0</b> individual / <b>\$0</b> family per calendar year Out-of-Network <u>Provider:</u> <b>\$6,000</b> individual / <b>\$12,000</b> family per calendar year	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Well-child care, your drug costs, first colonoscopy and mammogram of the benefit period, ambulance services, in- <u>network</u> mental health/substance abuse, in- <u>network</u> office services, <u>preventive care</u> , and services subject to <u>copayments</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> limit for this <u>plan</u> ?	Enhanced Network <u>Provider</u> (CIN): <b>\$4,000</b> individual / <b>\$8,000</b> family per calendar year Out-of-Network (OON) <u>Provider:</u> <b>\$12,000</b> individual / <b>\$24,000</b> family per calendar year	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, pre-service review penalties, <u>balance-billed</u> <u>charges</u> , and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. Enhanced Network: Blueprint Health Network Primary Care Network. See <u>www.NebraskaBlue.com/FindADoctor</u> or call (844) 908.4534 for a list of <u>network providers</u> .	This plan uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an out-of-network <u>provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an out-of-network <u>provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

			r <u>deductible</u> has been met, if a <b>dec</b> nu Will Pay	
Common Medical Event	Services You May Need	Enhanced Network Provider/CIN (You will pay the least)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No charge for DPC providers only Not covered for all other providers	Not covered	Allergy injections, dialysis, labs/x-rays, surgery and second surgical opinions are covered with 15% <u>coinsurance</u> In-Network and 60% <u>coinsurance</u> Out-of-Network. All other primary care services MUST be provided by the Direct Primary Care.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	\$30 <u>copay</u> per <u>provider</u> per date of service <u>Deductible</u> does not apply	60% <u>coinsurance</u>	Applies to Non-PCP <u>provider</u> types. Chiropractic services apply <u>deductible</u> and <u>coinsurance</u> .
	<u>Preventive</u> <u>care/screening</u> / immunization	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply Out-of-network coverage for preventive care covered only when unavailable from the Direct Primary Care provider.	See <u>www.healthcare.gov</u> for preventive care guidelines. There may be additional benefits available. See your Employer Summary Plan Description for details. You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	For a test in a <u>provider</u> 's office or clinic, your cost is included in the cost-share listed above. Waive <u>coinsurance</u> on first mammogram and colonoscopy of the benefit period.
	Imaging (CT/PET scans, MRIs)	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	For a test in a <u>provider</u> 's office or clinic, your cost is included in the cost-share listed above.

		What Yo	u Will Pay		
Common Medical Event	Services You May Need	Enhanced Network Provider/CIN (You will pay the least)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
16	Generic drugs	CommonSpirit Health Pharmacy: \$5 <u>copay</u> Other retail: \$10 <u>copay</u> Home delivery: \$12.50 <u>copay</u> <u>Deductible</u> does not apply	Retail: 60% <u>coinsurance</u> <u>Deductible</u> does not apply Home delivery: N/A	Covers up to a 30-day supply from an in- network retail pharmacy or a 90-day supply from a home delivery pharmacy. If you fill a brand-name prescription when a	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.cap-rx.com For specialty	Preferred brand drugs	CommonSpirit Health Pharmacy: 15% <u>coinsurance</u> \$20 min/\$55 max Other retail: 30% <u>coinsurance</u> \$40 min/\$110 max Home delivery: 15% <u>coinsurance</u> \$50 min/\$87.50 max <u>Deductible</u> does not apply	Retail: 60% <u>coinsurance</u> <u>Deductible</u> does not apply Home delivery: N/A	<ul> <li>generic equivalent is available, you will pay the brand-name <u>coinsurance</u> plus the difference between the generic and brand-name.</li> <li>Maintenance medications must be filled for a 90-day supply using a CommonSpirit Healthowned pharmacy or the CommonSpirit Healthhome delivery pharmacy.</li> <li>Any combination of diabetic supplies and insulin purchased at a <u>network</u> pharmacy within six days of the fills are subject to one <u>copayment</u> or</li> </ul>	
prescriptions, go to <u>www.dignity</u> <u>health.org/</u> <u>arizona/</u> <u>locations/</u> <u>stjosephs/</u> <u>services/</u> <u>pharmacy</u>	Non-preferred brand drugs	CommonSpirit Health Pharmacy: 25% <u>coinsurance</u> \$32.50 min/\$80 max Other retail: 50% <u>coinsurance</u> \$65 min/\$160 max Home delivery: 25% <u>coinsurance</u> \$80 min/\$162.50 max <u>Deductible</u> does not apply	Retail: 60% <u>coinsurance</u> <u>Deductible</u> does not apply Home delivery: N/A	<ul> <li>the applicable <u>coinsurance</u> amount for the insulin. Additional <u>copayment</u> / <u>coinsurance</u> amounts will apply to any combination of supplies purchased separately from the above mentioned insulin purchase criteria.</li> <li>Specialty prescriptions must be processed through the CommonSpirit Health Specialty Pharmacy. If the CommonSpirit Health Specialty Pharmacy can't fill your medication, your prescription will be routed to the Capital Ry Specialty Pharmacy partner please call (844) 306.6254.</li> </ul>	
	Specialty drugs	Refer to above costs	Refer to above costs		

All <u>copaymer</u>	n <u>t</u> and <u>coinsurance</u> cost	s shown in this chart are after your	deductible has been met, if a ded	luctible applies.
Common Medical Event	Services You May Need	What Yo Enhanced Network Provider/CIN (You will pay the least)	u Will Pay Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	Waive <u>coinsurance</u> on first colonoscopy of the benefit period.
surgery	Physician/surgeon fees	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	None
lf you need	Emergency room care	\$200 <u>copay</u> per facility per date of service for facility and <u>physician(s) services</u> combined <u>Deductible</u> does not apply	\$200 <u>copay</u> per facility per date of service for facility and <u>physician(s) services</u> combined <u>Deductible</u> does not apply	50% <u>coinsurance</u> applies to non-emergency medical services. For emergency medical conditions treated out-of-network, you may be balance billed. Dental treatment for accidental injury is limited to care completed within 12 months of the injury.
immediate medical attention	Emergency medical transportation	No charge <u>Deductible</u> does not apply	No charge <u>Deductible</u> does not apply	Ambulance services received from an <u>out-of-network provider</u> may balance bill the difference in the billed amount and the allowed amount.
	<u>Urgent care</u>	\$50 <u>copay</u> per <u>provider</u> per date of service <u>Deductible</u> does not apply	\$75 <u>copay</u> per <u>provider</u> per date of service <u>Deductible</u> does not apply	None
lf you have a	Facility fee (e.g., hospital room)	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	Reduction for failure to pre-certify out-of-network services is \$500 per admission.
hospital stay	Physician/surgeon fees	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	None

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			<sup>-</sup> <u>deductible</u> has been met, if a <b>dec</b> u Will Pay	
Common Medical Event	Services You May Need	Enhanced Network Provider/CIN (You will pay the least)	Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you need mental health, behavioral	Outpatient services	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	None
health, or substance abuse services	abuse 15% coinsura	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	Residential treatment is covered with no 24-hour nursing supervision requirement. Reduction for failure to pre-certify out-of-network services is \$500 per admission.
	Office visits	\$30 <u>copay</u> per <u>provider</u> per date of service <u>Deductible</u> does not apply	60% <u>coinsurance</u>	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Cost sharing does not apply to certain <u>preventive</u> <u>services</u> . Any Enhanced network services that fall outside of preventive care/routine obstetric care, will pay at the most appropriate benefit in the plan document.
lf you are pregnant	Childbirth/delivery professional services	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	Benefits shown reflect OB/GYN practitioner services which may be globally billed at time of delivery for pre-natal, post-natal and delivery services. Not all services are billed globally.
	Childbirth/delivery facility services	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	None

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All <u>copayme</u>	<u>nt</u> and <u>coinsurance</u> cost	-	r <u>deductible</u> has been met, if a <b>d</b> e	eductible applies.
Common Medical Event	Services You May Need	What Yo Enhanced Network Provider/CIN (You will pay the least)	ou Will Pay Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Home health care	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	None
	Rehabilitation services	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	In-Network and Out-of-Network outpatient/office physical, speech and occupational therapies are limited to 30 combined visits per calendar year. CommonSpirit Health Provider/Facility aka Enhanced Network is not subject to 30-visit maximum.
If you need help recovering or have other special health needs	Habilitation services	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% <u>coinsurance</u>	In-Network and Out-of-Network outpatient/office physical, speech and occupational therapies are limited to 30 combined visits per calendar year. CommonSpirit Health Provider/Facility aka Enhanced Network is not subject to 30-visit maximum.
	Skilled nursing care	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	Reduction for failure to pre-certify out-of-network services is \$500 per admission.
	Durable medical equipment	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	One wig per calendar year is covered when related to medical condition. 2 pair of foot orthotics covered per calendar year.
	Hospice services	15% <u>coinsurance</u> <u>Deductible</u> does not apply	60% coinsurance	Hospice respite care is limited to 15 inpatient and 15 outpatient days per lifetime.
	Children's eye exam	Not covered	Not covered	None
If your child needs dental or	Children's glasses	Not covered	Not covered	None
eye care	Children's dental check-up	Not covered	Not covered	None

**Excluded Services & Other Covered Services:** 

Services Your <u>Plan</u> Generally Does NOT Cover (Cl	neck your policy or plan document for more information	ation and a list of any other <u>excluded services</u> .)
Cosmetic Surgery Custodial care – in home or facility Dental Eye exam	<ul> <li>Glasses</li> <li>Hearing aids</li> <li>Long-term care</li> <li>Massage therapy</li> </ul>	<ul> <li>Routing eye care – Adult</li> <li>Routine foot care</li> <li>Weight loss programs</li> </ul>
Other Covered Services (Limitations may apply to	these services. This isn't a complete list. Please se	e your <u>plan</u> document.)
<ul> <li>Acupuncture (10 visits per calendar year)</li> <li>Bariatric surgery</li> <li>Chiropractic care (20 visits per calendar year)</li> </ul>	<ul> <li>Infertility treatment (\$15,000 LTM, \$5,000 LTM for infertility medications, excludes some services)</li> </ul>	Private-duty nursing – short-term intermittent home skilled nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the U.S. Department of Labor, Employee Benefits Security Administration at (866) 444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="https://www.healthcare.gov">Marketplace</a>. For more information at (800) 318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CommonSpirit Health Benefits Contact Center at (855) 475-4747, option (844) 908-4534 or visit us at <u>www.NebraskaBlue.com</u> or Employee Benefits Security Administration at (866) 444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

—To see examples of how this plan might cover costs for a sample medical situation, see the next section.—



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal ca hospital delivery)		Managing Joe's type 2 Diak (a year of routine in-network care or controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit an up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$0 \$30 15% 15%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Primary care copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$0 \$0 15% 15%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Emergency room copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$0 \$200 15% 15%
This EXAMPLE event includes service <u>Specialist</u> office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services		This EXAMPLE event includes service <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work)		This EXAMPLE event includes serv Emergency room care (including med. supplies)	
Diagnostic tests (ultrasounds and blood v	work)	<u>Prescription drugs</u> Durable medical equipment (glucose me	ter)	<u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches, <u>Rehabilitation services</u> (physical thera	
Diagnostic tests (ultrasounds and blood w	work) \$12,840	Prescription drugs	ster)	Durable medical equipment (crutches)	
<u>Diagnostic tests</u> (ultrasounds and blood v <u>Specialist visit</u> (anesthesia) <b>Total Example Cost</b>	,	Prescription drugs Durable medical equipment (glucose me Total Example Cost	,	Durable medical equipment (crutches) Rehabilitation services (physical thera Total Example Cost	ру)
<u>Diagnostic tests</u> (ultrasounds and blood v <u>Specialist visit</u> (anesthesia) Total Example Cost	,	Prescription drugs Durable medical equipment (glucose me	,	Durable medical equipment (crutches) Rehabilitation services (physical thera	ру)
<u>Diagnostic tests</u> (ultrasounds and blood v <u>Specialist visit</u> (anesthesia) Total Example Cost In this example, Peg would pay:	,	Prescription drugs Durable medical equipment (glucose me Total Example Cost In this example, Joe would pay:	,	Durable medical equipment (crutches) Rehabilitation services (physical thera Total Example Cost In this example, Mia would pay:	ру)
<u>Diagnostic tests</u> (ultrasounds and blood v <u>Specialist visit</u> (anesthesia) Total Example Cost In this example, Peg would pay: Cost Sharing	\$12,840	Prescription drugs Durable medical equipment (glucose me Total Example Cost In this example, Joe would pay: Cost Sharing	\$7,460	Durable medical equipment (crutches)         Rehabilitation services (physical thera         Total Example Cost         In this example, Mia would pay:         Cost Sharing	ру) <b>\$2,010</b>
<u>Diagnostic tests</u> (ultrasounds and blood v <u>Specialist visit</u> (anesthesia) <b>Total Example Cost</b> In this example, Peg would pay: Cost Sharing Deductibles	\$ <b>12,840</b> \$0	Prescription drugs         Durable medical equipment         Total Example Cost         In this example, Joe would pay:         Cost Sharing         Deductibles	\$7,460 \$0	Durable medical equipment (crutches)         Rehabilitation services (physical thera         Total Example Cost         In this example, Mia would pay:         Cost Sharing         Deductibles	<i>\$2,010</i>
Diagnostic tests (ultrasounds and blood v Specialist visit (anesthesia) Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments	\$12,840 \$0 \$300	Prescription drugs         Durable medical equipment         Total Example Cost         In this example, Joe would pay:         Cost Sharing         Deductibles         Copayments	\$7,460 \$0 \$200	Durable medical equipment (crutches)         Rehabilitation services (physical thera         Total Example Cost         In this example, Mia would pay:         Cost Sharing         Deductibles         Copayments	<i>\$2,010</i> <b>\$2,010</b> <b>\$</b> 0 \$200
Diagnostic tests (ultrasounds and blood v Specialist visit (anesthesia) Total Example Cost In this example, Peg would pay: Cost Sharing Deductibles Copayments Coinsurance	\$12,840 \$0 \$300	Prescription drugs         Durable medical equipment         Total Example Cost         In this example, Joe would pay:         Cost Sharing         Deductibles         Copayments         Coinsurance	\$7,460 \$0 \$200	Durable medical equipment (crutches)         Rehabilitation services (physical thera         Total Example Cost         In this example, Mia would pay:         Cost Sharing         Deductibles         Copayments         Coinsurance	<i>\$2,010</i> <b>\$2,010</b> <b>\$</b> 0 \$200

# Federally Required Notices

# Discrimination is Against the Law

Blue Cross and Blue Shield of Nebraska (BCBSNE) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. BCBSNE does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

BCBSNE:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - · Information written in other languages

If you need these services, contact Customer Service at (800) 991-5840.

If you believe that BCBSNE has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Manager, Corporate Compliance, P.O. Box 3248, Omaha, NE 68180-0001, Toll Free (800) 991-5840, Fax 402-392-4130, civilrights@nebraskablue.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Manager, Corporate Compliance is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION\*: This notice may have important information about your application or coverage. Look for key dates in this notice. You may need to take action by certain deadlines to keep your health coverage or get help with costs. If you or someone you're helping has questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-800-991-5840.

\*This notice is translated as federally required.

### **Arabic**

تنبيه: قد يتضمن هذا الإشعار معلومات مهمة عن تطبيقك أو تأمينك. ابحث عن التواريخ الرئيسية في هذا الإشعار. قد يلزمك اتخاذ إجراء قبل المواعيد النهائية المحددة للحفاظ على التأمين الصحي أو للحصول على مساعدة بشأن التكاليف. إذا كنت أنت أو أحد من تساعدهم لديكم أسئلة، فلك الحق في الحصول على مساعدة ومعلومات بلغتك وبدون تكلفة. للتحدث مع أحد المترجمين الفوريين، اتصل برقم 1-800-991-5840

### **Chinese Traditional**

注意:本通知可能含有與您的申請或保險有關的重要資訊。在本通知中尋找重要的日期。您可能需要在某個截止日期前採取行動,以保持您的健康保險或獲得費用方面的幫助。如果您或者您正幫助的人有疑問,您有權利以您的語言免費獲得提供的幫助與資訊。致電口譯員,請撥打1-800-991-5840。

#### <u>German</u>

Achtung: Diese Mitteilung kann wichtige Informationen über Ihren Antrag oder die Versicherungsdeckung beinhalten. Beachten Sie wichtige Fristen in dieser Mitteilung. Sie müssen unter Umständen Maßnahmen innerhalb bestimmter Fristen ergreifen, um Ihren Krankenversicherungsschutz zu erhalten oder eine Kostenerstattung zu erhalten. Wenn Sie oder jemand, dem Sie helfen, Fragen hat, können Sie kostenlos Hilfe und Informationen in Ihrer Sprache erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte 1-800-991-5840 an.

### Spanish (Mexico)

ATENCIÓN: Este aviso puede contener información importante sobre su solicitud o cobertura. Ponga atención a las fechas clave en este aviso. Puede ser que usted necesite realizar algunas acciones para determinadas fechas y así mantener su cobertura de salud o para obtener ayuda con los costos. Si usted o alguien a quien usted ayuda tiene alguna pregunta, tiene el derecho de recibir información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, llame al 1-800-991-5840.

#### <u>Farsi</u>

توجه این اعلامیه ممکن است اطلاعات مهمی درباره درخواست یا طرح پوشش بیمهتان داشته باشد. تاریخ های اصلی را در این اعلامیه جستجو کنید. ممکن است لازم باشد تا موعد مقرری اقدام کنید تا پوشش بیمه درمانیتان حفظ شود یا هزینه های درمانی را دریافت کنید. اگر شما یا فردی دیگر که به او کمک می کنید، سؤالی دارید، از این حق برخوردار هستید تا راهنمایی و اطلاعات را به صورت رایگان به زبان خودتان دریافت کنید. برای صحبت کردن با یک مترجم، با شماره 1-800-991 کنما بگوید.

#### French (Europe)

ATTENTION : Cet avis peut contenir des informations importantes concernant votre demande ou votre garantie. Prêtez attention aux dates clés indiquées. Il vous faudra peut-être prendre des mesures avant une certaine date pour pouvoir conserver votre assurance-santé ou bénéficier d'aides au paiement. Si vous ou une personne que vous aidez avez des questions, vous pouvez obtenir gratuitement de l'assistance et des informations dans votre langue. Pour parler à un interprète, appelez le 1-800-991-5840.

#### **Japanese**

ご注意:本通知書には、患者さんの申請や保険について重大な情報が含まれている可能性があり ます。本通知書の日付をご覧ください。医療保険を利用したり、費用についてサポートを受ける には、本通知書に従って特定の期限までに手続きしてください。患者さん、または付き添いの方 が質問がある場合は、母国語で無料で支援を受けたり、情報を受け取る権利があります。通訳と 話したい場合は、1-800-991-5840.まで電話をおかけください。

#### <u>Karen</u>

ဟ်သူဉ်ဟ်သး– တၢ်ဘီးဘဉ်သ့ဉ်ညါအံၤ/ဘဉ်သ့ဉ်သ့ဉ်/ကအိဉ်ဇီးတၢ်ဂ့၊်တၢ်ကိုၤလၢ/အရုဒိဉ်ဘဉ်ဃး/နင်္လာပတံထိဉ်တာ်/မ့တမ့ာ်/တာ်အုဉ်ကီၤသးန္ဉ်ာလီၤ. ကွာ်ဃု/မုၢိနံၤမု၊်သီအရုဒိဉ်လၢ/လာ်ဘီးဘဉ်သ့ဉ်ညါအံၤအပူၤတက္၊်.

ဘဉ်သ့ဉ်သ့ဉ်/နကဘဉ်/ဟံးဂ့ၢ်ဝီလၢ/ဗုၢံနံၤလၢခံကတၢၢ်လၢ/တၢ်ဟ်ပနီဉ်နှုံနၤ/လၢနကဟ့ဉ်နတာ်အိဉ်ဆူဉ်အိဉ်ချ္/တာ်ဘူးတာ်လဲတဖဉ်/မဲ့တမ့ာ်/မၤန္နာ်တာ်မၤစၢၤလၢ/ တာ်ပူၤလီၤလဲတဖဉ်နှဉ်လီၢႉ /နၤ/မဲ့တမ့ာ်/ပှၤတဂၤဂၤလၢ/နမၤစၢၤမှာ်အိဉ်ဒီးတာ်သံကွာ်အယိႇ/နအိဉ်ဒီး

တာခွဲးတာ်ယာလာ/ကမာန္နာ်တာ်မာစားေနီးတာ်ဂ့ာ်တာ်ကိုးလာ/နကိုဉ်လာ/တလက်ဘူဉ်လက်စ္၊ဘဉ်န္နာ်လီး. /လာနကကတိးတာ်နီး/မှာကိုးထံတာ်အင်္ဂါ,/ကိး 1-800-991-5840.တက္န်.

#### <u>Korean</u>

주의: 본고지에는해당신청서또는적용범위에대한중요한정보가있을수있습니다. 본고지의주요날짜를찾으십시오.해당건강보험을유지하거나비용을지원받는특정기한까지조치를취 하셔야합니다.본인자신이나본인이돕고있는누군가가질문이있다면무료로모국어로된도움과정보를 얻을수있는권리가있습니다.통역사와통화하려면1-800-991-5840. 번으로전화하십시오.

#### <u>Kurdish</u>

ئاگادارى

ر منگه ئمم ئاگاداریه زانیاری گرنگی نیّدا بیّت دەربار می داواکاری یان روومالکردنمکهت.بعدوای بهروار ه سمرمکیهکانی ناو ئمم ئاگاداریه بگمری لموانعیه پیویست بکات له همندیّک دوا واده کرداریّک بکهیت بو ئمومی روومالّی تعندروستیت بمردموام بیّت یان یارمهتی بو نیّچوومکانت دمست بخمیت ئمگمر تو یان کهسیّک که تو یارمهتی دمدمیت پرسیاری همیه، تو مافی دمسکموتنی یارمهتی و زانیاریت به زمانی خوّت بی بهرامبهر همیه.بو قسمکردن لمگملّ ومرگیْریّک، پهیومندی به میاه 1800915840 بکه.

#### <u>Lao</u>

ສິ່ງທີ່ຄວນເອົາໃຈໃສ່: ແຈ້ງການສະບັບນີ້ ອາດຈະມີຂໍ້ມູນທີ່ສຳຄັນກ່ຽວກັບການສະໝັກ ຫຼື ການຄຸ້ມຄອງສຸຂະພາບຂອງທ່ານ. ຈົ່ງຊອກຫາວັນທີທີ່ສຳຄັນໃນແຈ້ງການສະບັບນີ້. ທ່ານອາດຈະຕ້ອງດຳເນີນການໃນຂອບເຂດເວລາໃດໜຶ່ງ ເພື່ອຮັກສາການຄຸ້ມຄອງດ້ານສູຂະພາບຂອງທ່ານ ຫຼື ໄດ້ຮັບການຊ່ວຍເຫຼືອທາງດ້ານງົບປະມານ. ຖ້າຫາກທ່ານ ຫຼືບຸກຄົນທີ່ທ່ານກຳລັງຊ່ວຍເຫຼືອຢູ່ນັ້ນ ມີຄາຖາມ,ທ່ານມີສິດໄດ້ຮັບການຊ່ວຍເຫຼືອ ແລະ ໄດ້ຮັບຂໍ້ມູນທີ່ເປັນພາສາຂອງທ່ານ ໂດຍບໍ່ເສຍຄ່າໃຊ້ຈ່າຍ. ຕ້ອງການລົມກັບນາຍແປພາສາ, ຈົ່ງໂທຫາເບີ 1-800-991-5840.

# <u>Nepali</u>

ध्यानाकर्षणः यो सूचनामा तपाईंको निवेदन वा कभरेजको बारेमा महत्त्वपूर्ण जानकारी हुनसक्छ। यो सूचनामा मुख्य मितिहरू हेर्नुहोस्। तपाईंको स्वास्थ्य कभरेज वा लागतमा मद्दत प्राप्त गर्न तपाईंले निश्चित समयसीमा भित्र कारबाही लिनुपर्ने हुनसक्छ। तपाईं वा तपाईंले सहायता गरेका कसैसँग जिज्ञासाहरू छन् भने तपाईंसँग आफ्नो भाषामा निःशुल्क सहायता र जानकारी प्राप्त गर्ने अधिकार छ। दोभाषेसँग कुरा गर्न 1-800-991-5840.मा कल गर्नुहोस्।

### <u>Oromo</u>

HUBAACHIISA: Beeksisi kun odeeffannoo barbaachisaa waa'ee iyyata keetii yookaan waa'ee tajaajiloota qabaachuu mala. Beeksisa kana irraa guyyoota barbaachisoo ta'an ilaali. Tajaajila fayyaa kee itti fufsiisuuf guyyoota murtaa'an irratti tarkaanfiin ati fudhattu yookaan kaffaltiidhaan gargaarsi ati argattu jiraachu mala. Yoo ati ykn namni ati gargaartu, gaaffii qabaattan, gatii malee gargaarsaa fi oddeeffanno afaan dandeessaaniin argachuun mirga keessaani. Warra afaan hikkaaniif lakkoofsa kanaan bilbilaa 1-800-991-5840.

### <u>Russian</u>

ВНИМАНИЕ! В данном уведомлении может содержаться важная информация о вашей заявке или страховке. В нем также указаны ключевые даты. Вам может потребоваться выполнить некоторые действия к определенному сроку для сохранения вашей медицинской страховки или получения помощи в оплате расходов. Если у вас или у человека, которому вы помогаете, возникнут вопросы, вы имеете право получить помощь и информацию на своем языке бесплатно. Чтобы поговорить с переводчиком, позвоните по номеру 1-800-991-5840.

### <u>Vietnamese</u>

CHÚ Ý: Thông báo này có thể chứa thông tin quan trọng về đơn đăng ký hoặc bảo hiểm của quý vị. Tìm những ngày chính trong thông báo này. Quý vị có thể cần hành động trước một số thời hạn để duy trì bảo hiểm sức khỏe của mình hoặc được giúp đỡ có tính phí. Nếu quý vị hoặc người quý vị đang giúp đỡ, có thắc mắc, quý vị có quyền lấy thông tin và được trợ giúp bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi số 1-800-991-5840.