

New Remittance Advice (RA) Tipsheet

HealthRules Transition

Blue Cross and Blue Shield of Nebraska (BCBSNE) is transitioning to a new platform, called HealthRules. HealthRules provides a next generation core administration system for health plans which allows for improved efficiencies in administration.

Our transition started with BCBSNE's employee plan on January 1, 2019 as a pilot. We will begin transitioning other business in stages.

Throughout this transition our goal is to minimize disruption to our members and providers. Some terminology and documents will be changing, as outlined in this tipsheet.

Today's Remits	New Format for HealthRules	New Fields
Insured	Subscriber name	Provider Penalty
Claim#	Claim#	TOB (Type of Bill)
C#	ID Number	Claim Line#
Patient	Patient Name	Revenue Code
Acct#	Patient Account#	Deduct
Due from Patient	Member Amount	Copay
Provider# (NPI)	Rendering Practitioner (S)	Co-Ins
	Rendering Practitioner (S) NPI	Non-Covered
# of Units	No longer captured	Adjustment Messages
Service Date	Service From Date	
	Service Thru Date	
Procedure Code	Service Code	
Amount Charged	Billed Amount	
Amount Allowed	Allowed Amount	
Provider Liability	No longer captured	
Reason code	Message Codes	
Amount Disallowed	No longer captured	
Reason Code	Message Codes	
Total Amount Paid	Paid Amount	
Line Item Control #	No longer captured	
	Provider Penalty	
	TOB (Type of Bill)	
	Claim Line#	
	Revenue Code	
	Deduct	
	Copay	
	Co-Ins	
	Non-Covered	
	Adjustment Messages	

Example For Illustrative Purposes Only



50000234



ABC HOSPITAL
1234 MAIN STREET
OMAHA NE 68102



PREVIEW



PO BOX 3248
OMAHA NE 68180-0001
TELEPHONE 402-390-1800
PLEASE CASH WITHIN 180 DAYS

76-4
1049

CHECK NUMBER

50000234

First National Bank of Omaha
Omaha, NE 68102

First National Bank Fremont
Fremont, NE 68025

*****ONE HUNDRED FORTY FIVE**
AND 00/100 DOLLARS

PAY TO THE ORDER OF

DATE
02/01/19

AMOUNT
\$145.00

ABC HOSPITAL
1234 MAIN STREET
OMAHA NE 68102

VOID



PO Box 3248
Omaha, Nebraska 68180-0001



Page 2
Date: 02/01/2019
Payment Date: 02/01/19

1 Tax ID: 123456789
NPI Number:

ABC HOSPITAL
1234 MAIN STREET
OMAHA NE 68102

Claim Number: 20190310000052
Patient Account #
Medical Record:
3 Rendering Practitioner(s):
NPI Number(s):

2 Patient Name: Jane Doe
Subscriber Name: Jane Doe
Member ID: 123456789

TOB: 0131

Claim Line#	Rev Code	Service Code	Service From Date	Service Thru Date	Billed Amount	Allowed Amount	Provider Penalty	Deduct	Copay	Co-ins	Non Covered	Member Amount	Paid Amount
0350	70480	01/01/19			111.00	111.00	0.00	111.00	0.00	0.00	0.00	111.00	0.00
	4	Message Code*: 25											
0250	A9505	01/01/19			55.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Message Code*: MP01											
		CLAIM TOTAL			166.00	111.00	0.00				0.00		0.00

5 Adjustment Message:

6 Payment Impact: TRUE

Claim Number: 12345678912345
Patient Account # 123456
Medical Record:
Rendering Practitioner(s): John Doe
NPI Number(s): 1234567890

Patient Name: Jane Doe
Subscriber Name: Jane Doe
Member ID: 123456789

TOB:

Claim Line#	Rev Code	Service Code	Service From Date	Service Thru Date	Billed Amount	Allowed Amount	Provider Penalty	Deduct	Copay	Co-ins	Non Covered	Member Amount	Paid Amount
665	90837	11/01/18			145.00	145.00	0.00	0.00	0.00	0.00	0.00	0.00	145.00
		Message Code*: 28											
		CLAIM TOTAL			145.00	145.00	0.00				0.00		145.00

Adjustment Message:

Payment Impact: TRUE

CHECK 50000234 TOTAL \$145.00



PO Box 3248
Omaha, Nebraska 68180-0001



Page 3
Date: 02/01/2019

7

Message Code	Message Description
25	Deductible Amount
MP01	Preauthorization is required for this procedure. Our records indicate that preauthorization was not obtained.
28	The member's out of pocket maximum has been met

- 1 Claims will now be paid at the Tax ID level.
- 2 Patient information is centered above the claim.
- 3 When there are multiple rendering practitioners associated to a claim, they will be listed here along with their NPI numbers.
- 4 Any message codes associated to the claim will be referenced here and explained on the final page of the document.
- 5 Any adjustment messages associated to the claim would be referenced here.
- 6 If this claim impacts the payment it will be noted here.
- 7 This is where any message codes will appear in the order they appear in the EOP along with the description. The FEP version will include a URL where message codes can be looked up online.