

Provider Network Access Standards



Blue Cross and Blue Shield of Nebraska (BCBSNE) establishes measurable provider network access standards to ensure that members in both urban and rural areas can obtain covered services. BCBSNE assesses its provider network against access standards using provider and member geographic data.

Primary Care Provider (PCP) Standards

Members must have access to health care providers identified as a PCP, which may include, but not be limited to, the following:

- General Practice
- Pediatric Medicine
- Family Practice
- Obstetrics and Gynecology Practitioners
- Internal Medicine

Measure	Standard	Goal
Distance to PCP	1 PCP/30 miles Urban	95%
	1 PCP/60 miles Rural	

Specialty Care Provider (SCP) Standards

Members also must have access to specialized health care providers, including any non-behavioral practitioner that is not listed as a PCP.

Measure	Standard	Goal
Distance to SCP	1 SCP/30 miles Urban	95%
	1 SCP/60 miles Rural	

Behavioral Health Practitioners (BHP) Standards

Healthcare providers counted as BHP status may include, but are not limited to Psychology, Psychiatry and Mental Health Practitioners.

Measure	Standard	Goal
Distance to BHP	1 SCP/30 miles Urban	95%
	1 SCP/60 miles Rural	

Providers/Facilities Standards

Provider types measured by these standards may include, but are not limited to:

- Hospitals with full emergency facilities
- Ambulatory clinics
- Skilled nursing facilities
- Providers of end-stage renal disease services
- Home health agencies
- Outpatient laboratory and diagnostic services

Measure	Standard	Goal
Distance to Providers/ Facilities	1 provider/30 miles Urban	95%
	1 provider /60 miles Rural	

Provider to Member Ratio Standards

Measure	Goal
Ratio of in-network providers to members per 1,000 members	6 PCPs/1,000 members Urban and Rural 3 SCPs/1,000 members Urban and Rural 6 BHPs/1,000 members Urban and Rural