

## **Reconsideration Request**

## \*\* Form must be completed in full \*\*

## THIS FORM IS ONLY APPLICABLE IF A CLAIM HAS BEEN PROCESSED AND A REMITTANCE ADVICE HAS BEEN ISSUED

Member's Name:	Patient's Name:
Member's ID Number:	Relationship:
BCBSNE Claim Number:	Date(s) of Service:
Provider Name:	Location of Services:
Individual NPI:	Clinic Tax ID or NPI:
Contact Name:	Address:
Phone Number:	Fax Number:

Reconsideration: A request to Blue Cross and Blue Shield of Nebraska (BCBSNE) to review a claim with additional information not previously provided.

Reason for Reconsideration (mark applicable box):

Manufacturers Invoice for Pricing (attached)

Billing/Coding Dispute w/ Medical Rationale

Medical Records (attached)

Workers' Compensation\* (attached)
Coordination of Benefits\* (attached)

\* Attach copy of carrier's Explanation of Benefits or denial letter; do **NOT** include check or payment

If the information on a processed claim is subsequently found to be incorrect or charges need to be added or voided, you must submit a corrected claim electronically.

Do not send corrected claims or replacement claims with this form; they will be returned. Instead, follow the instructions found in the <u>corrected</u> <u>claims policy</u> to submit a corrected professional claim. Submitting a new claim to replace one that has already been filed may result in a duplicate denial.

## PLEASE MAKE SURE TO COMPLETELY DESCRIBE WHY YOU ARE REQUESTING A RECONSIDERATION. VAGUE OR INCOMPLETE RESPONSES WILL DELAY OR POSSIBLY CAUSE A DENIAL OF YOUR REQUEST.

Comments:

Please submit this completed form with the necessary supporting documentation via:

NaviNet®: Upload as one document on the Claim Status Details screen

Mail: Blue Cross and Blue Shield of Nebraska, Attention: HNR/Reimbursements, PO Box 3248, Omaha NE 68180-0001

Fax: 402-548-4698

For questions, please follow the process to check claim status via NaviNet.