



February 15, 2018

**Provider Notification:
Denied Claims-ADJ RSN Code 76**

This notification is to provide instructions for our providers to rebill previously paid claims that were adjusted to deny. As part of our recovery efforts we have identified claims that we paid as primary in error. The identified claims will be adjusted to be denied. Once the provider resubmits the claim with the required information, the claim will be reprocessed.

In the event that a claim has been denied based on the information above, providers should resubmit the claim with required supporting documentation. The below guidelines will ensure a prompt and accurate response. Please review the following instructions to correctly rebill impacted claims.

- Submit claim to primary insurance first. Please contact the member directly if this information is not available. Resubmit claim to Blue Cross Blue Shield Nebraska as secondary.
- Include a copy of the primary insurance EOB with secondary claim submission.

If you have any questions please contact us via email at NERecoveries@Visianthealth.com.