



**LIVE
FEARLESS[®]**

BlueCross BlueShield Nebraska

Medical Policy Blue Enhancements November 2017

House Keeping

- All lines will be muted throughout the webinar
- If you have any questions during the presentation, you may enter them in the questions box, located to the right on your screen. The questions will be answered at the end of the webinar
- Also note that during the presentation, your chat box may minimize. If it does, click on the orange arrow that will be on the upper right side of your screen.
- The webinar presentation and a recording of the session will be made available within a week of the webinar at:
<https://www.nebraskablue.com/providers/webinars>
- Introductions

What to Expect November 1, 2017

- ✓ Single Sign on Functionality through NaviNet
- ✓ The ability to attached Medical records at the time the preauthorization is being submitted
- ✓ Provider look up capability
- ✓ Member look up capability

Coming Soon:

Expected by the end of November

The ability to stay logged in more than 60 min

Demonstrations

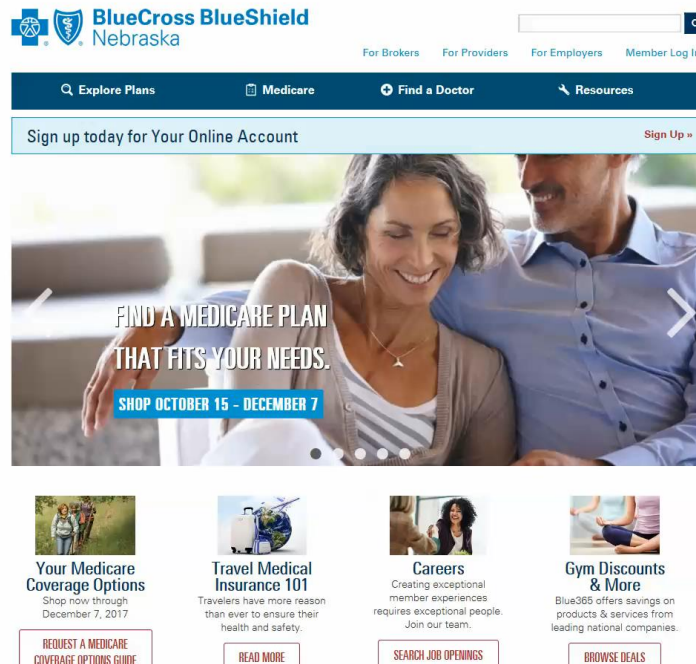


[HOME](#) [PRE-AUTH](#) [ABOUT US](#) [FAQS](#) [CONTACT US](#)

WELCOME TO **MED POLICY BLUE**

Now you can access and learn more about Blue Cross and Blue Shield of Nebraska's medical policies quickly and easily—and at your convenience. You can choose to view a listing of all our medical policies or search for a specific policy. For medical providers, you can also complete and submit preauthorization requests when required—just click the “Pre-Auth” button above to get started. **Note that precertifications are required to be submitted separately if applicable.**

Logging In – The OLD Way



The screenshot displays the BlueCross BlueShield Nebraska website. At the top, the logo is on the left, and a search bar is on the right. Below the logo, links for 'For Brokers', 'For Providers', 'For Employers', and 'Member Log In »' are visible. A dark blue navigation bar contains 'Explore Plans', 'Medicare', 'Find a Doctor', and 'Resources'. A light blue banner below the navigation bar says 'Sign up today for Your Online Account' with a 'Sign Up »' link. The main content area features a large image of a smiling couple with the text 'FIND A MEDICARE PLAN THAT FITS YOUR NEEDS.' and a blue button 'SHOP OCTOBER 15 - DECEMBER 7'. Below this are four promotional tiles: 'Your Medicare Coverage Options' (with a 'REQUEST A MEDICARE COVERAGE OPTIONS GUIDE' button), 'Travel Medical Insurance 101' (with a 'READ MORE' button), 'Careers' (with a 'SEARCH JOB OPENINGS' button), and 'Gym Discounts & More' (with a 'BROWSE DEALS' button).

BlueCross BlueShield
Nebraska

For Brokers For Providers For Employers Member Log In »

Explore Plans Medicare Find a Doctor Resources

Sign up today for Your Online Account Sign Up »

FIND A MEDICARE PLAN
THAT FITS YOUR NEEDS.

SHOP OCTOBER 15 - DECEMBER 7

Your Medicare Coverage Options
Shop now through
December 7, 2017
REQUEST A MEDICARE
COVERAGE OPTIONS GUIDE

Travel Medical Insurance 101
Travelers have more reason
than ever to ensure their
health and safety.
READ MORE

Careers
Creating exceptional
member experiences
requires exceptional people.
Join our team.
SEARCH JOB OPENINGS

Gym Discounts & More
Blue365 offers savings on
products & services from
leading national companies.
BROWSE DEALS

Logging In – The NEW Way

BlueCross BlueShield of Nebraska HOME PRE-AUTH ABOUT US FAQs CONTACT US LOGIN

WELCOME TO MED POLICY BLUE

Now you can access and learn more about Blue Cross and Blue Shield of Nebraska's medical policies quickly and easily—and at your convenience. You can choose to view a listing of all our medical policies or search for a specific policy. For medical providers, you can also complete and submit preauthorization requests when required—just click the "Pre-Auth" button above to get started. **Note that precertifications are required to be submitted separately if applicable.**

Preauthorization=obtaining an authorization for certain required types of care and services before they are performed, which can be found on this medical policy site.

Precertification=obtaining certification for all acute (non-emergency) inpatient and observation admissions to hospitals or facilities on or before the first day of admission. This requirement includes skilled nursing facility admissions, inpatient physical rehabilitation, services such as home health nursing visits and hospice care, and inpatient mental health and residential admissions. This requirement excludes labor and delivery hospital stays (48 or 96 hour admissions). **To obtain precertification for these levels of care please call 1-800-247-1103. If you are an out of state provider. If you are a Nebraska provider please request precertification using Navinet.com**

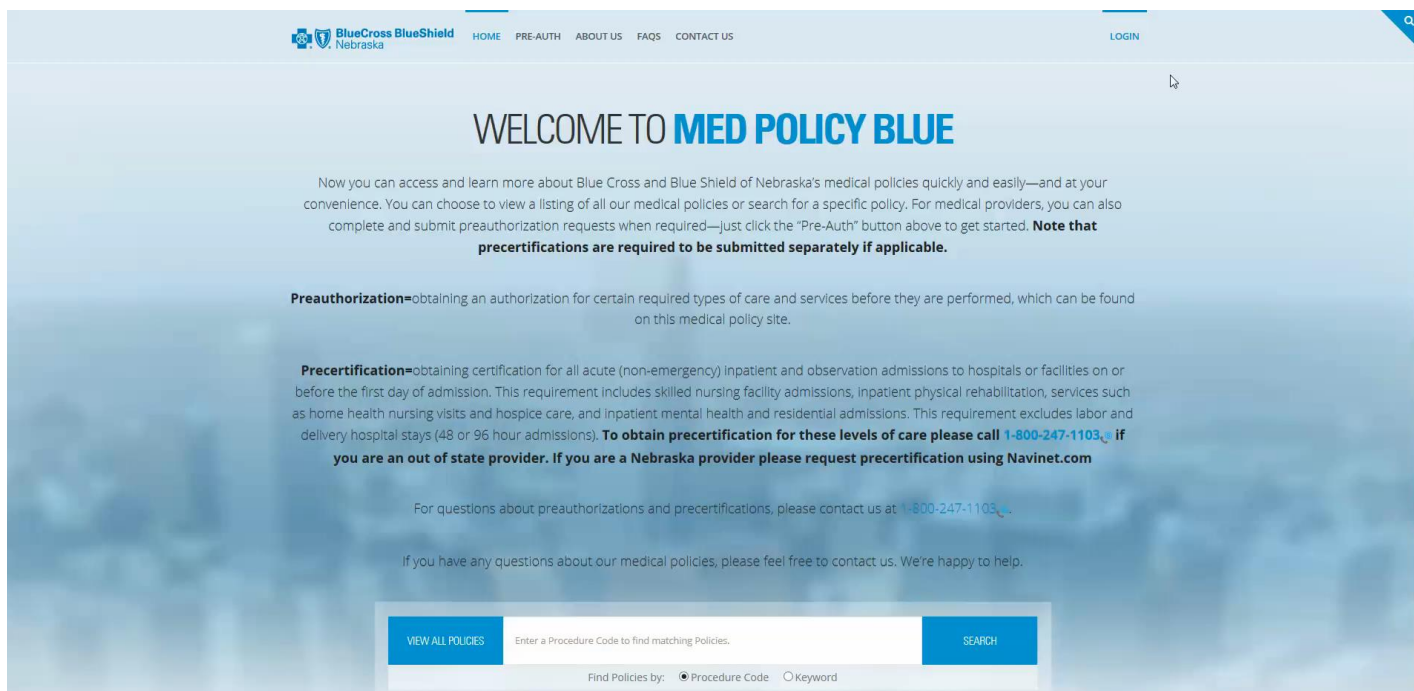
For questions about preauthorizations and precertifications, please contact us at [1-800-247-1103](tel:1-800-247-1103).


If you have any questions about our medical policies, please feel free to contact us. We're happy to help.

[VIEW ALL POLICIES](#) Enter a Procedure Code to find matching Policies. [SEARCH](#)

Find Policies by: ☒ Procedure Code ☐ Keyword

Logging In – The NEW Way



 [HOME](#) [PRE-AUTH](#) [ABOUT US](#) [FAQS](#) [CONTACT US](#) [LOGIN](#)

WELCOME TO MED POLICY BLUE

Now you can access and learn more about Blue Cross and Blue Shield of Nebraska's medical policies quickly and easily—and at your convenience. You can choose to view a listing of all our medical policies or search for a specific policy. For medical providers, you can also complete and submit preauthorization requests when required—just click the “Pre-Auth” button above to get started. **Note that precertifications are required to be submitted separately if applicable.**

Preauthorization=obtaining an authorization for certain required types of care and services before they are performed, which can be found on this medical policy site.

Precertification=obtaining certification for all acute (non-emergency) inpatient and observation admissions to hospitals or facilities on or before the first day of admission. This requirement includes skilled nursing facility admissions, inpatient physical rehabilitation, services such as home health nursing visits and hospice care, and inpatient mental health and residential admissions. This requirement excludes labor and delivery hospital stays (48 or 96 hour admissions). **To obtain precertification for these levels of care please call 1-800-247-1103. If you are an out of state provider. If you are a Nebraska provider please request precertification using Navinet.com**

For questions about preauthorizations and precertifications, please contact us at [1-800-247-1103](tel:1-800-247-1103).

If you have any questions about our medical policies, please feel free to contact us. We're happy to help.

[VIEW ALL POLICIES](#) Enter a Procedure Code to find matching Policies. [SEARCH](#)

Find Policies by: ☒ Procedure Code ☐ Keyword

Logging In – The NEW Way

BlueCross BlueShield of Nebraska HOME PRE-AUTH ABOUT US FAQs CONTACT US LOGIN

WELCOME TO MED POLICY BLUE

Now you can access and learn more about Blue Cross and Blue Shield of Nebraska's medical policies quickly and easily—and at your convenience. You can choose to view a listing of all our medical policies or search for a specific policy. For medical providers, you can also complete and submit preauthorization requests when required—just click the “Pre-Auth” button above to get started. **Note that precertifications are required to be submitted separately if applicable.**

Preauthorization=obtaining an authorization for certain required types of care and services before they are performed, which can be found on this medical policy site.

Precertification=obtaining certification for all acute (non-emergency) inpatient and observation admissions to hospitals or facilities on or before the first day of admission. This requirement includes skilled nursing facility admissions, inpatient physical rehabilitation, services such as home health nursing visits and hospice care, and inpatient mental health and residential admissions. This requirement excludes labor and delivery hospital stays (48 or 96 hour admissions). **To obtain precertification for these levels of care please call 1-800-247-1103. If you are an out of state provider. If you are a Nebraska provider please request precertification using Navinet.com**

For questions about preauthorizations and precertifications, please contact us at [1-800-247-1103](tel:1-800-247-1103).

If you have any questions about our medical policies, please feel free to contact us. We're happy to help.

[VIEW ALL POLICIES](#) Enter a Procedure Code to find matching Policies. [SEARCH](#)

Find Policies by: ☒ Procedure Code ☐ Keyword

Entering Patient Info – The OLD Way

The screenshot displays the BlueCross BlueShield Nebraska website interface. At the top, the navigation bar includes the logo and links for HOME, PRE-AUTH, ABOUT US, FAQs, and CONTACT US. A search icon is visible in the top right corner. The main content area is titled "Filter Results" and shows "1 search results for: I.139". On the left, there are filters for CATEGORIES, STATUS, and PROCEDURES. The search result is for "I.139 WIRELESS CAPSULE ENDOSCOPY IN OBSCURE DIGESTIVE TRACT BLEEDING (REQUIRES PREAUTHORIZATION)". Below the title, a table provides details: Original Effective (Mar 27, 2002), Last Review (N/A), and Next Review (Feb 11, 2018). A "SUBMIT PRE-AUTH" button is located to the right of the table. At the bottom of the search results, there is a pagination control showing "1". Below the search results, a blue banner contains the text "NEED HELP? VISIT OUR [FAQS](#) OR SEND US A MESSAGE" and a "CONTACT US" button. The footer section includes "CORPORATE HEADQUARTERS" with the address 1919 Akarben Drive, P.O. Box 3248, Omaha, NE 68180, and "CUSTOMER SERVICE HOURS" for Telephone Service from Monday through Friday, 7:30 a.m. to 6:00 p.m. (CST), with a phone number 1-888-592-8961. The footer also features the BlueCross BlueShield Nebraska logo and a disclaimer: "Blue Cross and Blue Shield of Nebraska is an independent licensee of the Blue Cross and Blue Shield Association. The Blue Cross and Blue Shield Association licenses Blue Cross and Blue Shield of Nebraska to offer certain products and services under the Blue Cross® and Blue Shield® of Nebraska." A small upward arrow icon is located in the bottom right corner of the footer.

BlueCross BlueShield
Nebraska

HOME PRE-AUTH ABOUT US FAQs CONTACT US

Filter Results

CATEGORIES

STATUS

PROCEDURES

1 search results for: I.139

1 I.139 WIRELESS CAPSULE ENDOSCOPY IN OBSCURE DIGESTIVE TRACT BLEEDING (REQUIRES PREAUTHORIZATION)

Original Effective	Last Review	Next Review
Mar 27, 2002	N/A	Feb 11, 2018

SUBMIT PRE-AUTH

1

NEED HELP? VISIT OUR [FAQS](#) OR SEND US A MESSAGE

CONTACT US

CORPORATE HEADQUARTERS

1919 Akarben Drive
P.O. Box 3248
Omaha, NE 68180


CUSTOMER SERVICE HOURS


Telephone Service
Monday through Friday
7:30 a.m. to 6:00 p.m. (CST)
P: 1-888-592-8961

**BlueCross BlueShield
Nebraska**

Blue Cross and Blue Shield of Nebraska is an independent licensee of the Blue Cross and Blue Shield Association. The Blue Cross and Blue Shield Association licenses Blue Cross and Blue Shield of Nebraska to offer certain products and services under the Blue Cross® and Blue Shield® of Nebraska.

Entering Patient Info – The NEW Way



[HOME](#) [PRE-AUTH](#) [ABOUT US](#) [FAQS](#) [CONTACT US](#) [PROFILE](#)




LET'S GET **STARTED!**




FILL OUT YOUR PREAUTH BELOW




Summary
for generic pre-auth




 

Requesting Facility 

Requesting Facility
Blue Cross Blue Shield of Nebraska
1919 Alcorban Drive/ P.O. Box 3248
Omaha, NE 68180-0001

 Member  

 Provider  


 Codes  

Member Information

Select the Member.

Q Patient Search


PATIENT ID





FIRST NAME

LAST NAME

DATE OF BIRTH




 PREVIOUS STEP: REQUESTING FACILITY

 NEXT STEP: PHYSICIAN INFORMATION

Please select a member.

Entering Provider Info – The OLD Way



HOME PRE-AUTH ABOUT US FAQs CONTACT US

Summary
for policy 1.139

Member

Provider

Ordering Physician
Address
P:
F:
Contact

Rendering Physician
Address
P:
F:
Mailing Address
Contact

Facility/DME Provider/Lab
Address
P:
F:

Codes

Drugs

Related Policies

Member Information

Enter the member information.

Patient

FIRST NAME
MIKLOS

LAST NAME
SEYAL

PATIENT ID
YED877172839

DOB
04-28-1968

PHONE # (OPTIONAL)

ADDRESS
72096 Road 111

City
Lincoln

State
Nebraska

Zip
68045

Subscriber


FIRST NAME
MIKLOS

LAST NAME
SEYAL

PHONE #
(402) 555-1212

NEXT STEP: PHYSICIAN INFORMATION

Entering Provider Info – The NEW Way

HOMEPRE-AUTHABOUT USFAQSCONTACT USPROFILE

Summary
for policy 1.139

+

Requesting Facility

+

Member

-

Provider

+

Codes

+

Drugs

Related Policies

+

Questions

+

Additional Info

Review & Submit

Member Information

Select the Member.

REMOVE SELECTED MEMBER

PATIENT ID

YED87717283901

LAST NAME

Seyal

FIRST NAME

Miklos

DATE OF BIRTH

04/28/1968


ELIGIBLE DATES

01/01/2017 - 12/31/9999

PREVIOUS STEP: REQUESTING FACILITY

NEXT STEP: PHYSICIAN INFORMATION

Medical Records and Contact – The OLD Way



HOME PRE-AUTH ABOUT US FAQs CONTACT US

Summary

for policy 1.139

+

Member

+

Provider

+

Codes

+

Drugs

Related Policies

+

Questions

•

Contact

P:

P:

Address

Contact by

+

Additional Info

Review & Submit

Questions

Q:

Is this wireless capsule endoscopy being requested for the following?

A:

Evaluation for celiac disease with a positive serology and negative biopsy


You have completed all questions! Please proceed to the next step.


Do these questions seem unrelated to your procedure? If yes, then click [here](#) to dissociate the policy from this preauthorization request.

PREVIOUS STEP: SEARCH RELATED POLICIES

NEXT STEP: CONTACT INFORMATION


Medical Records – The NEW Way

HOMEPRE-AUTHABOUT USFAQSCONTACT USPROFILE





Summary
for generic pre-auth



+

Requesting Facility 



+

Member  



+

Provider  


+

Codes  



+



Drugs  

←

Related Policies 


→

Additional Info  

Review & Submit  

Additional Information

Enter any additional information.

PLEASE ENTER ANY ADDITIONAL INFORMATION YOU WOULD LIKE TO ADD TO THIS PRE AUTH (MAX 2000 CHARACTERS) 

Additional Information

Characters remaining (2000)

ATTACH MEDICAL RECORDS

Browse...

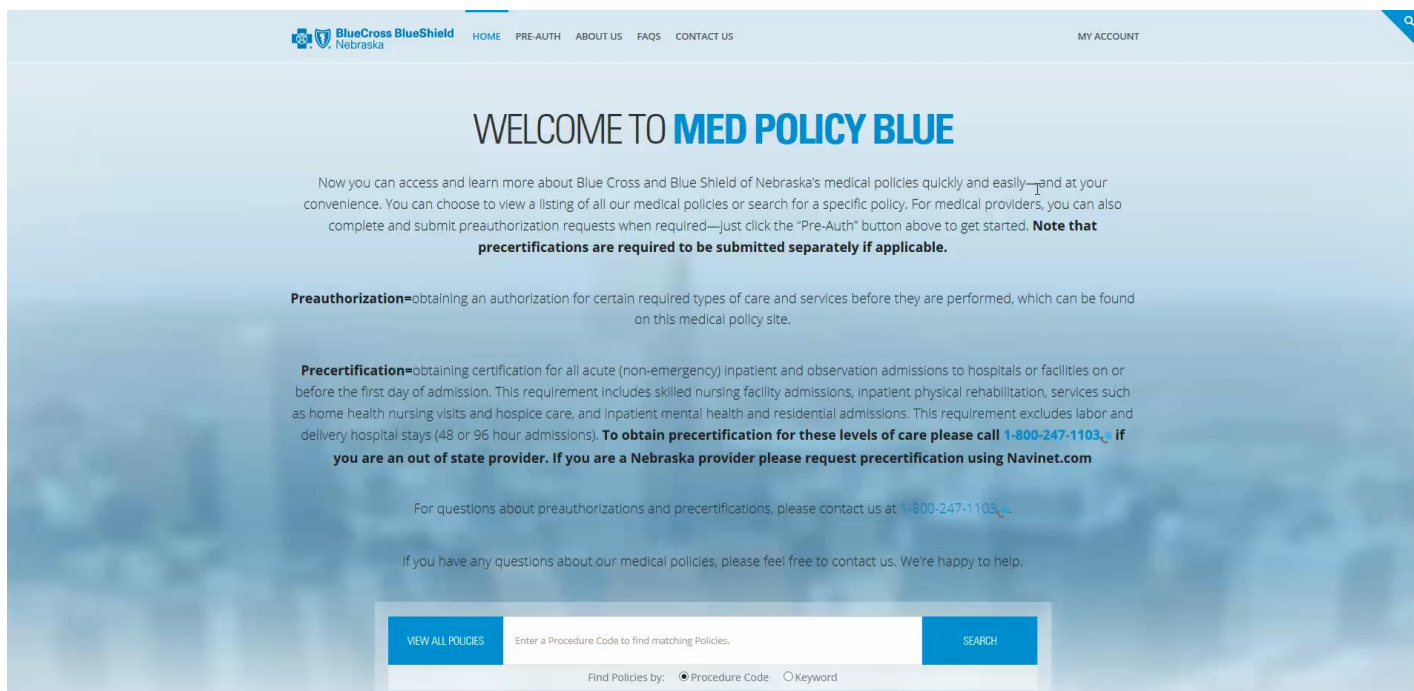
Attach

PLEASE ALLOW UP TO 15 CALENDAR DAYS FOR A NON-URGENT PREAUTHORIZATION TO BE COMPLETED.
IF YOUR REQUEST IS URGENT PLEASE CLICK HERE. ☐

↑ PREVIOUS STEP: QUESTIONS

NEXT STEP: REVIEW & SUBMIT

Contact Info – The New Way



BlueCross BlueShield of Nebraska HOME PRE-AUTH ABOUT US FAQs CONTACT US MY ACCOUNT

WELCOME TO MED POLICY BLUE

Now you can access and learn more about Blue Cross and Blue Shield of Nebraska's medical policies quickly and easily—and at your convenience. You can choose to view a listing of all our medical policies or search for a specific policy. For medical providers, you can also complete and submit preauthorization requests when required—just click the "Pre-Auth" button above to get started. **Note that precertifications are required to be submitted separately if applicable.**

Preauthorization=obtaining an authorization for certain required types of care and services before they are performed, which can be found on this medical policy site.

Precertification=obtaining certification for all acute (non-emergency) inpatient and observation admissions to hospitals or facilities on or before the first day of admission. This requirement includes skilled nursing facility admissions, inpatient physical rehabilitation, services such as home health nursing visits and hospice care, and inpatient mental health and residential admissions. This requirement excludes labor and delivery hospital stays (48 or 96 hour admissions). **To obtain precertification for these levels of care please call 1-800-247-1103. If you are an out of state provider. If you are a Nebraska provider please request precertification using Navinet.com**

For questions about preauthorizations and precertifications, please contact us at [1-800-247-1103](tel:1-800-247-1103).

If you have any questions about our medical policies, please feel free to contact us. We're happy to help.

[VIEW ALL POLICIES](#) Enter a Procedure Code to find matching Policies. [SEARCH](#)

Find Policies by: ☒ Procedure Code ☐ Keyword

The Improved Preauth

The screenshot displays the BlueCross BlueShield of Nebraska website with a 'Medical Policy Disclaimer' modal open. The modal text states that the policies are the property of BCBSN, developed by the BCBSN Medical Policy Committee, and are used to determine the scientific validity of new and existing medical technologies. It also mentions that the policies are subject to change without notice and do not constitute medical advice. The modal includes a 'VIEW ALL POLICIES' button and a search bar. The background shows the website's header with the BlueCross BlueShield logo and a 'LOGIN' link. The main content area is partially obscured by the modal, but some text is visible, including 'Now you can access and learn...', 'Preauthorization=obtaining an...', 'Precertification=obtaining cer...', and 'you are an out of state...'. At the bottom, there is a search bar with the text 'Enter a Procedure Code to find matching Policies.' and a 'SEARCH' button. Below the search bar, it says 'Find Policies by: Procedure Code Keyword' and 'Common words such as "the", "and", and "of" will not be included in the search.'

BlueCross BlueShield of Nebraska

LOGIN

Medical Policy Disclaimer

The Medical Policies you are about to view are the property of Blue Cross Blue Shield of Nebraska (BCBSN). They have been developed by the BCBSN Medical Policy Committee (Committee) for use by BCBSN in determining the scientific validity of new and existing medical technologies, treatments, devices, drugs, etc. In developing these evidence-based Medical Policies, the Committee consults with medical experts and reviews scientific publications, including, but not limited to, Blue Cross Blue Shield Association Technology Evaluation Center (TEC) and peer-reviewed journals and periodicals. The Medical Policies are used in administering plan benefits and do not constitute medical advice. Physicians and other health care providers are responsible for providing medical advice and treatment. The Committee reviews new technologies as they emerge as well as existing Policies on a regular basis; therefore, these Policies are subject to change without notice. These Medical Policies do not constitute authorization, certification or a contract for benefits. Benefits for a particular service or item are determined by the terms and conditions of the applicable benefit contract.

These policies reference CPT codes. Current Procedural Terminology (CPT) is copyright 2003 American Medical Association. All Rights Reserved. No fee schedules, basic units, relative values or related listings are included in CPT. The AMA assumes no liability for the data contained herein. Applicable FARS/DFARS restrictions apply to government use.

Should the foregoing terms and conditions be acceptable to you, please indicate your agreement and acceptance by clicking below on the button labeled "Accept."

ACCEPT

VIEW ALL POLICIES

Enter a Procedure Code to find matching Policies.

SEARCH

Find Policies by: ☒ Procedure Code ☐ Keyword

Common words such as "the", "and", and "of" will not be included in the search.

What is coming up in 2018?

1

Dashboard – shows all preauthorizations that have been submitted and the status

2

All preauthorizations in one place

3

Automatic/immediate responses for preauthorizations



Questions?