



**BlueCross  
BlueShield®**  
Global



# CITYWIDE. NATIONWIDE. WORLDWIDE.

It's a big Blue world.

## Blue Cross Blue Shield Global® Health Insurance Plans and Services

We're simplifying the international healthcare experience with the Blue Cross Blue Shield Global suite of product solutions. Our network brings flexible coverage to every community in the U.S. and over 190 countries around the world, making it the broadest global network available. Whether it's finding a primary care doctor at home or coordinating treatment overseas, members can always count on the power, and reach, of Blue.



*A robust global provider network simplifying access to quality care.*

### INSIDE THE U.S.

- Broadest PPO network available with 1.9 million unique providers participating<sup>1</sup>
- Every ZIP code in America covered
- 55% in-network savings<sup>2</sup>
- High quality, low cost providers through the Blue Distinction® Specialty Care network

### OUTSIDE THE U.S.

- 151,000<sup>3</sup> direct settlement providers
- 90% of claims paid within 10 days or less
- Provider relations team dedicated to personalized recruitment efforts ensuring members have access to a quality, vetted network of healthcare professionals
- Specialized network solution through Bupa Connect ensuring compliance for clients and members in regulated markets



*Industry-leading digital tools that put access to global healthcare in members' hands.*

### TECHNOLOGY THAT HELPS TO SIMPLIFY THE INTERNATIONAL HEALTHCARE EXPERIENCE:

- Hyper-personal interfaces that provide relevant information based on the user and their location
- News and safety information automatically driven by where the member is located
- Personalized push notifications regarding news alerts, guarantees of payment and claim status
- Easy and automated ability to request and issue instant GOPs

### END-TO-END SUPPORT FOR ADMINISTRATORS THROUGH THE ADMIN HUB:

- Enroll new members, edit existing members and terminate members
- Obtain temporary electronic ID cards on behalf of members
- Easy access to forms and other important plan documents



*An in-house, integrated 24/7/365 medical assistance team ensures greater cost containment and predictability.*

- 170+ worldwide regional physician advisors
- More than 50 global medical assistance specialists
- Personalized, culturally-relevant local support

**24/7/365 support when members want it, help when they need it.**



Through our Going the Extra Mile customer experience program, we get member feedback in near real-time enabling us to **Listen, Act & Improve**. We've invested in a best-in-class customer feedback program that allows us to capture insights and feedback to support our vision of building the healthcare services company most loved by the globally mobile.

Blue Cross Blue Shield Global group products offer a wide range of compliant health insurance solutions to meet the unique needs of the globally mobile.

## Blue Cross Blue Shield Global Expat™

*Comprehensive international medical coverage that is ideal for long-term assignees and their dependents.*

- Comprehensive, flexible plans designed to cover global assignees and their dependents who are leaving their home country for six months or more. Standard and customizable plans for U.S. employees outside the U.S., foreign nationals on assignment in the U.S. and third country nationals (groups of two or more)
- Coverage options for well visits, prescriptions, hospitalization, maternity, wellness, medical evacuation, repatriation, and employee assistance programs are available. Supplemental options such as dental, vision, AD&D, life and long-term disability are available too

## Blue Cross Blue Shield Global Traveler™

*Medical coverage that is ideal for short-term international business travelers.*

- Coverage for unanticipated illness or injury that occurs while an employee is traveling outside their home country on a business trip shorter than 180 consecutive days.
- Administration is easy with no upfront enrollment information required
- Coverage is portable and goes wherever business travel takes employees



See how GeoBlue is simplifying the international healthcare experience for the globally mobile. Visit [www.geo-blue.com](http://www.geo-blue.com) or contact us at [corporatesales@geo-blue.com](mailto:corporatesales@geo-blue.com).



*Additional services such as political and natural disaster evacuation coverage are available through Drum Cussac, a Global Risk Management leader.*



*All services are provided through GeoBlue, an independent licensee of the Blue Cross Blue Shield Association. GeoBlue is owned and backed by market leaders, a consortium of Blue Cross Blue Shield plans and Bupa Global.*

Brought to you by the international healthcare experts at

**GeoBlue**

<sup>1</sup>Consortium Network Compare Findings, 3Q 2017, <sup>2</sup>ValueQuest Cost Model at a Glance, MY 2016, <sup>3</sup>Includes TPA providers

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