

# NEW PAYMENT OPTIONS

## WHAT OPTIONS ARE AVAILABLE TO ME FOR PAYING MY PREMIUM?

You can mail or bring in your check with your bill to Blue Cross and Blue Shield of Nebraska. You can also pay over the phone and online with VISA, MasterCard, Discover, debit card, or your bank account. Payments made before 6 p.m. CT, will count as being made that day, even if holiday or weekend. Payments made 6 p.m. and after, will be processed within two business days.

## WHAT DO I NEED TO KNOW ABOUT EACH OPTION?

### PAYING OVER THE PHONE THROUGH OUR AUTOMATED SYSTEM

- > You will need your Member ID
- > Call the Member Services number on the back of your ID card
- > Press 2 and follow the prompts
- > Payment methods accepted: VISA, MasterCard, Discover, bank debit cards, checking and savings accounts **(We do not accept American Express)**
- > Minimum amount that may be paid in one transaction is \$1. Maximum amount in one transaction is \$3,500. You may make more than one payment per day if needed.



### PAYING ONLINE

- > Log into your member account at [myNebraskablue.com](http://myNebraskablue.com) and click the Billing tab
- > Review your premium amount and due date; select Payment Options
- > You will then be routed to our bill paying service
- > You can select your preference from the following options:
  - **Autopay** – your payment will be deducted from your account or charged to your card on the 20th of the month before your payment is due. For, example if your payment is due on July 1, the payment will be deducted or charged on June 20.
  - **Recurring payment** – you select the date or the day, frequency (weekly, semi-monthly, or monthly), and set the amount of the payment.

### PLEASE NOTE -

if switching from autopay to recurring payment (or vice versa), you must cancel the method you no longer want to use. If you do not cancel, your payment will be deducted or charged twice.